INVESTING IN **LEARNING**

During the year we saw the launch of the Temenos Learning Community otherwise known as TLC.

Over previous years, we have increased the number of premium services delivered to our clients and grown our partner-focused global and regional project delivery model. TLC has been created to add a new, modern knowledge-transfer approach to our overall Company service strategy.

The first product offering launched under the TLC brand is an online, subscriber-driven learning platform named TLC-Online that opened for business on 1 September 2017. Subscribers become members of an online, social-media based community, in which they are able to seek knowledge, gain knowledge and share knowledge.

With a growing Partner ecosystem and our increasing R&D investment, it is essential to maintain the focus on driving high levels of certification across all our products, technologies and methodologies. In response to feedback and in particular from our Partner ecosystem, TLC-Online is designed to directly bring online learning and certification to subscribing members 24x7, anytime and anywhere. Exclusively hosted in our own cloud environment, this level of availability and access is helping client and Partner project teams to study our training content and familiarize themselves on our products in an up-to-date sandbox environment. To help TLC members decide which courses are appropriate to help them achieve their certification goals, TLC-Online contains Suite-based learning paths to guide a member in developing their own personal training plan. At each stage of their journey along their learning path, a member can take an online examination to earn credits and increase their personal certification level.

Since its launch, TLC-Online has welcomed just under 500 members. This has grown on a monthly basis. Significantly, 40% of TLC members have already increased their own personal certification levels.
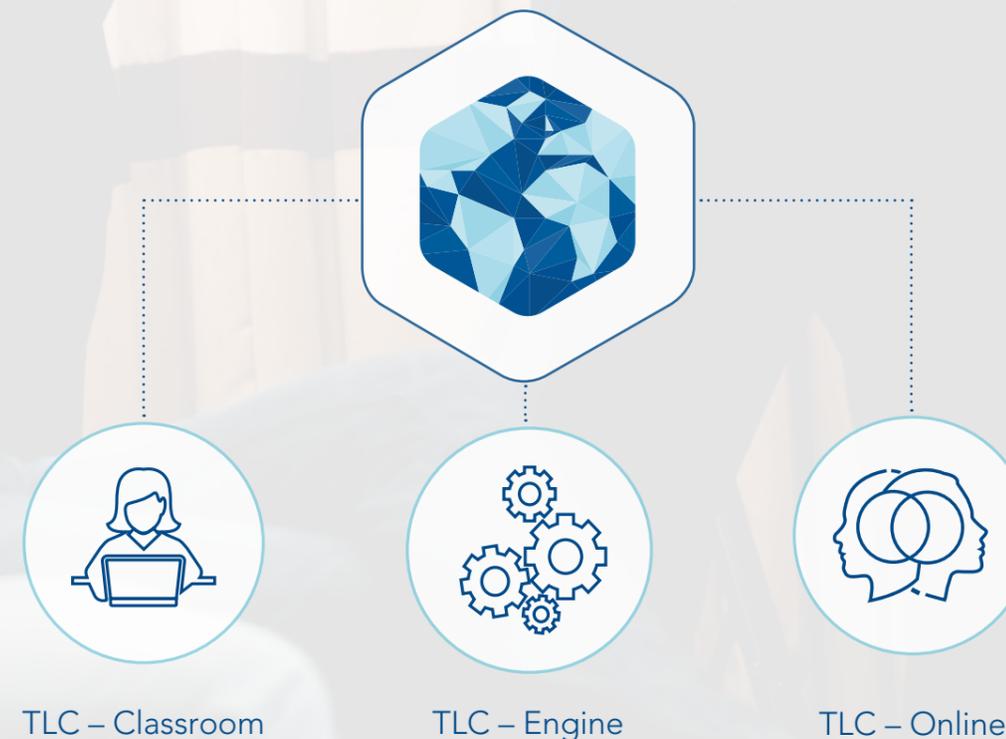
Our second product in the TLC family arrived at the turn of the year. TLC-Engine is our complete digital transformation tool able to train, test and certify a client's team. TLC-Engine brings a business-process led learning experience that provides the ability for our clients to shape and document their own unique standard operating processes.

Temenos Learning Community has established a new approach for Temenos to engage with all of our expanding ecosystem that puts the knowledge-sharing and learning of Temenos products and technologies at the heart of our clients and Partners' learning strategies.

TEMENOS LEARNING OPTIONS

Temenos Learning Community (TLC)

TLC – Classroom   TLC – Engine   TLC – Online